Trujillo v. Apple Computer, Inc. et al
Doc. 106 Att. 3

Telegence - MetaFrame Presentation Server Client

Customer Service Management (V 9.6.5) (XMKT) - [Memos - BAN: 284624242]

File Topics Options Actions Window Help

New BAN Select Worklist CAS/WNP Port History NP Request NP Query CUG Arrange Min All Close All Help Exit

Open More All Refresh Search Sort Filter Create Close

Creation Date	Memo Type	Category	Type	Subscriber	Created By	User Name	User Id
07/05/2007 20:07:27	CM - Interaction	CRM	A		30145 - CLARIFY CRM		
07/05/2007 20:06:42	Receive Note Message	BAN	A		SYSTEM		
07/05/2007 20:06:32	Receive Note Message	BAN	A		SYSTEM		
07/05/2007 20:06:32	Receive Note Message	BAN	A		SYSTEM		
07/05/2007 20:06:18	SUB Changed	SUB	G	312-576-4104	7795966 - NOAH WORT		
07/05/2007 20:06:17	ISP Request Sent	SUB	G	708-310-0069	7795966 - NOAH WORT		
07/05/2007 20:06:12	Receive Note Message	BAN	A		SYSTEM		
07/05/2007 20:06:12	Receive Note Message	BAN	A		SYSTEM		
07/05/2007 20:06:02	Reserve	SUB	G	708-310-0069	7795966 - NOAH WORT		
07/05/2007 20:02:30	Upgrade Elig Check	SUB	G	312-576-4104	30145 - CLARIFY CRM		
07/05/2007 20:00:53	Msg acknowledgment	SUB	G	312-576-4104	30227 - ENABLE- API II		
07/05/2007 19:50:33	Receive Note Message	BAN	A		SYSTEM		
07/05/2007 19:50:33	Receive Note Message	BAN	A		SYSTEM		
07/05/2007 19:50:16	ISP Request Sent	SUB	G	312-576-4104	950219 - APPLE API ID		
07/05/2007 19:50:16	Activation	SUB	G	312-576-4104	950219 - APPLE API ID		
07/05/2007 19:50:02	Reserve	SUB	G	312-576-4104	950219 - APPLE API ID		
07/05/2007 18:44:13	CAS Appl. Change	CSM			SYSTEM		
07/05/2007 18:44:07	CSM General	CSM			30003332 - JULIE CASI		
07/05/2007 18:43:37	CAS Result Recieved	CSM			SYSTEM		
07/05/2007 18:42:19	Change Tentative BAN	BAN			30003332 - JULIE CASI		
07/05/2007 18:38:19	CSM General	CSM	A		30229 - OPUS - API ID		
07/05/2007 18:38:19	Credit Evaluation	BAN			30229 - OPUS - API ID	NICHOLAS MANTUCC	NM9463
07/05/2007 18:38:19	Tax ex not requested	CSM			30229 - OPUS - API ID	NICHOLAS MANTUCC	NM9463
07/05/2007 18:38:19	Tentative BAN	BAN			30229 - OPUS - API ID	NICHOLAS MANTUCC	NM9463

System Text: **Subscriber Reserved effective 07/05/2007.**

User Text:

Row(s) Retrieved: 63 out of Total: 63

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